



## **The Secretary's 2015 Carey Performance Excellence Program - Organizational Self-Assessment training will be offered in January 2015**

The Secretary's 2015 Carey Performance Excellence Program is about to begin. The Carey program has two goals: 1) help VA organizations design, implement, and continuously improve local management systems in order to deliver ever-improving service to veterans, and 2) recognize VA organizations deemed "high performing" as measured by a comprehensive assessment of their management systems against the Baldrige Criteria for Performance Excellence and its associated scoring system.

If you work in a high performing facility, or want to learn a systems approach to high performance that leads to improved service for Veterans, consider participating in the Secretary's 2015 Carey Performance Excellence program.

A Carey Organizational Self-assessment training course, being held January 27<sup>th</sup> – 30<sup>th</sup>, 2015 in Tampa, FL is an excellent opportunity to learn the criteria from a user's point of view and we welcome individuals or teams to participate. Our space is limited so please sign up early. For more information about this outstanding development opportunity please contact Jo Brabson, Carey Program Manager at [jo.brabson@va.gov](mailto:jo.brabson@va.gov), or 202-632-7304.

For information about the Secretary's Carey Performance Excellence Program, please see our SharePoint site -

<http://vawww.vaco.portal.va.gov/sites/OPP/ePMO/Performance%20Excellence/default.aspx>